How to Submit a DAS ticket

There is no form to fill out when emailing DAS to Support@dasmsp.com

I have created an example below. This is only an example - try to fill in as much as possible.

Copy the Template below and then paste into your Email addressed to DAS

Full Name -	
Site And Location	
Your Email address –	
Your Best Contact #	
When available to take a call –	
Requesting for another user: Their Name	
Their Email address:	
Computer Name – if known	
Brief Summary of Request-	
Action taken on my part –	I restarted the computer, and the result was
Add a Screen Shot (photo)	
Priority – Not urgent	